



**ACCELERATED**  
CARE SOLUTIONS

# NURSE TRIAGE

Provide your nurses with much needed work-life balance.



## WHAT IS NURSE TRIAGE?

Our nurse triage support line provides access to clinical resources after-hours, weekend, and holiday support for your nursing team with highly-trained, experienced, and local RNs to support your community.

## NURSE TRIAGE IN ACTION

We improve employee morale and support the resident experience through a nurse triage team designed to support your community members. Key features include:

- // State-of-the-art telecom-health platform with HIPAA compliant telephonic and video support
- // Compliance with AL license training requirements
- // Collaboration with hospice and families for after-hours communications
- // Deep data analysis of recorded calls and written documentation to:
  - Alert of new revenue opportunities to improve bottom line
  - Incorporate common triage questions in staff training to support staff morale
  - Monitor call trend response times to improve quality of care
  - Customize reporting to reduce administrative work

## OUR VALUE DRIVERS



### RETENTION

Empower your RNs to enjoy work-life balance while ensuring your residents and staff are all well-supported



### EXPERIENCE

Provide positive, effective, and competent support for your overnight and weekend staff.



### REVENUE

Decrease operating expense by increasing retention of front-line care giver staff and licensed clinical staff.